

## **Norwich and District Billiards and Snooker League**

### **Duty of Care for Juniors.**

It is the responsibility of all adult players in all leagues to treat children with dignity and respect. It takes a lot of courage for children to play any sport which is adult dominated.

When playing any junior in a league snooker or billiards match they must be made to feel at ease.

The committee will not tolerate:

Bad language

Intimidation

Bullying

Ridicule

Or any other form of mistreatment.

### **Conduct Whilst Playing Juniors**

If a young player is unsure of the rules please take the time to explain the rules. It is the responsibility of the adult to help the younger players.

Adults should always look to set the best examples of spirited play and etiquette.

### **Complaint Process**

If there is a complaint around any issues of child wellbeing, the complaint will be brought before the member of the committee responsible for the safeguarding and welfare of children.

The process for investigating any complaints is as follows:

There will be two separate interviews, this will be to mediate a resolution between the two parties.

Children will not be put into a position where they have to be in the same room as the respondent.

The child will always be accompanied by an adult.

If no resolution can be found it will go before the committee.

Any complaints should be sent to

Mr Bob Daynes

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Phone: 07538500275